

Our repairshop

In today's high speed Industrial environment, quick and reliable electronic board and control services are not a luxury: It is a necessity.

We proudly offer you the finest industrial circuit board, power drive and electronic control repairs available on the market. We repair a complete range of OEM.

When you have the choice between an OEM repair, or repair that is done by our own repair shop, you know you're having an excellent alternative. We have had a 0% failure in the last 4 years.

How it works

If you wish to receive a budget price first, contact our sales department. When you are interested in the repair of a circuit board, send us the unit and inform us about the following:

- Identification information about your company.
- A description concerning the problem with the unit.
- Any documentation concerning the unit if possible (schematics, drawings, hook up information, manuals, etc.) No RMA is required.

After receiving the unit we will fax a quote to you.

We will begin the repair cycle only after receiving a purchase order number. We will accept any format as long as the proper information is provided.

In the repair shop your part will be analyzed, evaluated, cleaned and repaired by an experienced professional. Most repairs are completed within a 2 - 4 weeks time frame.

After a unit is repaired, the item is tested to the best extent possible. Those that can be tested under full load conditions are tested to guarantee performance. Our Digital Component Testing Equipment allows us to repair units no other repair facility can repair.

After repair, units are carefully packed in an anti-static container and are ready for shipping. Included in the packing information is a completion report that details what was done to repair your unit. It is warranted for two years.

Craftsmanship and knowledge

We are specialized in the repair, re-manufacture and refurbishment of electronics of all types. We primarily perform services for governmental agencies, municipalities, service companies and educational institutions.

The service staff and ownership of the repair shop is composed of degreed electrical engineers and technicians. Staff members are carefully chosen for their accuracy, extensive knowledge and experience in both the

repair area and in other aspects of electronics such as manufacturing and design. This enables the staff to be highly flexible and experienced in various areas needed for successful repairs.

Our repair experience spans a huge variety of electronics. From simple electronic boards to complex robotics and everything in between.

Service and support

Our work is supported by a two year warranty from date of invoice. We have one of the lowest warranty ratios in the industry. This ratio is even more impressive when the level of complex repairs is taken into consideration. If the item fails under warranty, ship the unit back with a detailed description of the nature of the failure. When it is a valid warranty, the unit will be processed as such.

We know your product is repaired properly, because the original parts are replaced by a better quality, if possible. And all repair tests are performed in an in-circuit test environment on interface circuit boards through which the delicate interconnections are not disturbed.

The detailed completion repair report you receive is written by the individual that performed the repair. Our large parts inventory supports our excellent repair turn-around time. Our normal turn-around time is between 10 and 14 business days. For those immediate-need situations a rush service of one to three days is available.

In case you have any questions regarding our repair shop do not hesitate to contact us:

Phone: +31.481.42.00.73,

E-mail: sales@speedtronic.com